



## Talking safety

The world's largest oil and gas operators are among a growing list of industries that are choosing EDN to build a culture of work safety dialogue and intervention among their workers.

EDN has highly skilled consultants who use proven systems – systems that inspire workers to adopt a safety mindset. As a result of our efforts, behaviour-based safety is being taken to a new level.

## Counting the cost of silence

Workmates are usually the first to observe risky behaviour and unsafe working conditions involving their colleagues.

But do they intervene? Unless there is an effective safety culture in place – one that accepts intervention between workers – the answer is usually no.

There is clear evidence that effective safety culture depends on people observing their colleagues and intervening when they witness risky behaviour or see working conditions that are unsafe.

This should be part of normal and healthy work behaviour among people who care about each other. But organisations invariably struggle to encourage an environment that accepts “safety conversations”.

The main reason is that workmates are afraid that such intervention will lead to conflict.

EDN has a proven track record in helping organisations reverse this mindset.

## Developing worker dialogue

Experience suggests that where worker dialogue and intervention are not part of the work culture, an organisation's safety performance will plateau.

The program developed by EDN helps people overcome traditional barriers and pursue new ways of making their workplace safer. A sense of worker ownership is embedded in an organisation so that observation, intervention and action on health and safety issues are not only accepted, but also become commonplace.

## Program objectives

The safety conversation program developed by EDN is specifically aimed at members of work teams so they:

---

Become aware of the value of safety conversations for themselves and the organisation.

---

Introduce a safety conversation process that is aligned with organisational safety management systems and expectations.

---

Develop skills to observe and recognise unsafe behaviours and hazards for themselves and others.

---

Gain communication and conflict management skills so they can engage in the safety conversation process with confidence.

---

Develop performance indicators so participants and the organisation can evaluate the process and validate the benefits.

---

After initial workshops to introduce the safety conversation to work teams, EDN consultants are available to provide coaching and mentoring of participants in the workplace to help them finetune and implement the new processes.

Additional training is designed to consolidate learning and ensure that the program builds momentum and sustainability.

## About EDN

EDN is a group of multi-disciplinary professional consultants currently undertaking projects for organisations throughout Australia, Asia, New Zealand, Europe, Africa and the United States.

Our company works with leaders, managers and staff to develop the discipline, innovation and flexibility to continually adapt and improve work processes so you become more competitive.

EDN has offices in Sydney and Adelaide, Australia; Houston, US; and Aberdeen, Scotland; however, our consultants work anywhere in the world.

We come to you to provide tailored solutions and build long-term partnerships to help you achieve your strategic and business goals.

Our other programs include:

---

Strategic and Business Planning

---

Leadership Development

---

HSE Leadership Development

---

Sustainable Change Management

---

Achieving Sustainable Change in Safety Performance

---

Coach the Coach

---

Getting Return from Job Safety Analysis

---

Leading and Developing High Performance Work Teams

These programs can either be fully implemented by EDN or provided as training solutions for companies to deliver their own courses.

## Further information:

### **Australia, Europe, Middle East, Asia, Africa**

Level 3, 170 Greenhill Road  
PARKSIDE  
SOUTH AUSTRALIA 5063  
Phone: +61 8 8301 1900  
Fax: +61 8 8373 0433

Ground Floor, 84 West Street  
NORTH SYDNEY  
NEW SOUTH WALES 2060  
Phone: +61 2 9919 7300  
Fax: +61 2 9919 7315

Level 1, 703 Murray Street  
WEST PERTH  
WESTERN AUSTRALIA 6005  
Phone: +61 8 9481 6899  
Fax: +61 8 9481 6833

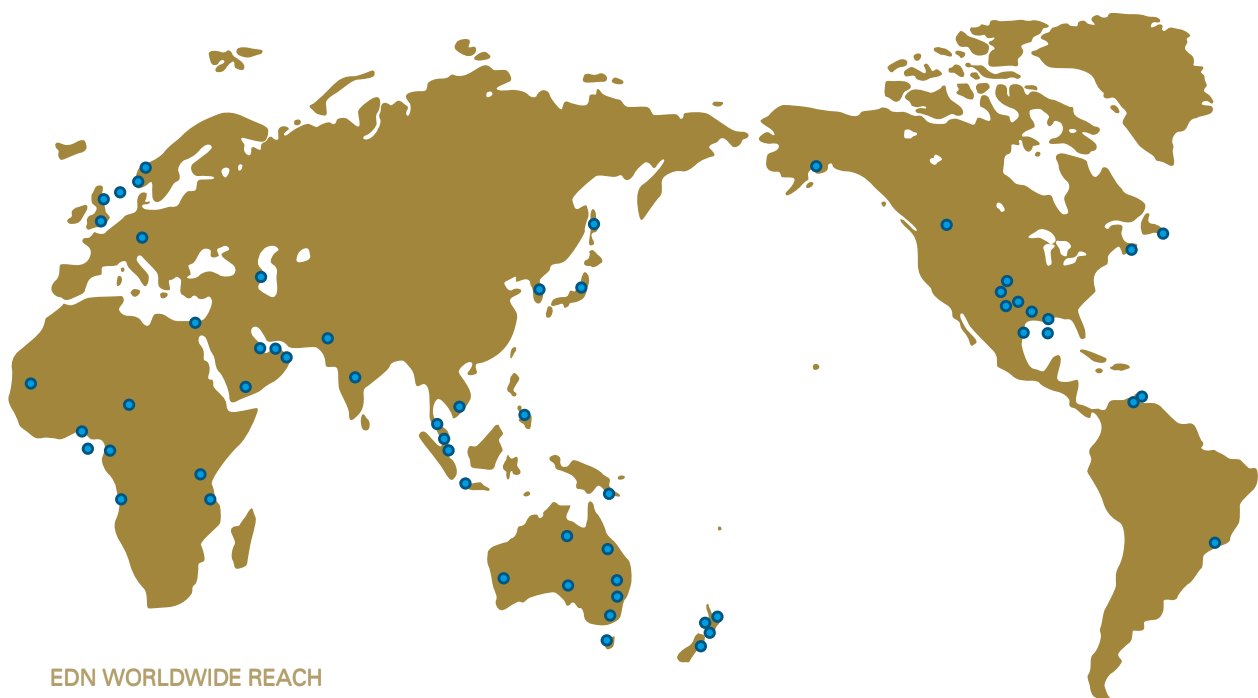
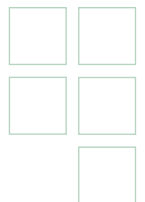
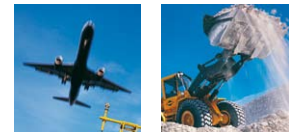
### **United States of America, Canada, Americas**

5847 San Felipe  
17th Floor  
HOUSTON  
TEXAS 77057  
Phone: +713 869 3690  
Fax: +713 869 3695

### **United Kingdom, Europe**

Suite 92, 73 Holburn Street  
ABERDEEN AB10 6DN  
Phone: +44 800 141 2545  
Fax: +44 1224 658 432

[edn@edn.com.au](mailto:edn@edn.com.au)  
[www.edn.com.au](http://www.edn.com.au)



EDN WORLDWIDE REACH